

# Healthcare Infrastructure Showcase

Digital & Patient Experience and  
Facilities & Development

**Post-Event Report**

**Thursday, September 26, 2024**

Delta Hotel, Toronto, ON

# Event Statistics



# 463

Registrations



# 54

Speakers

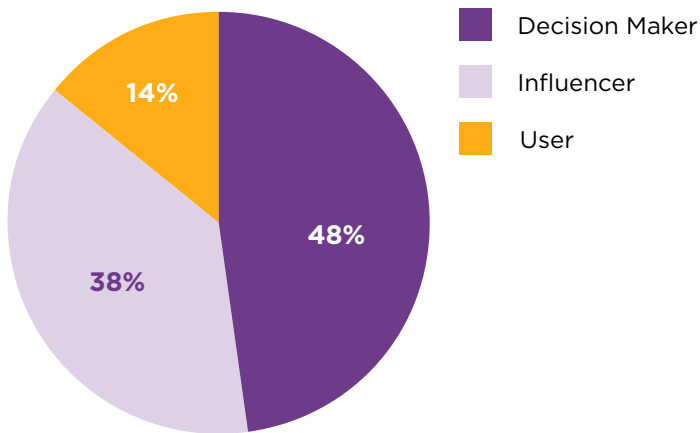


# 30

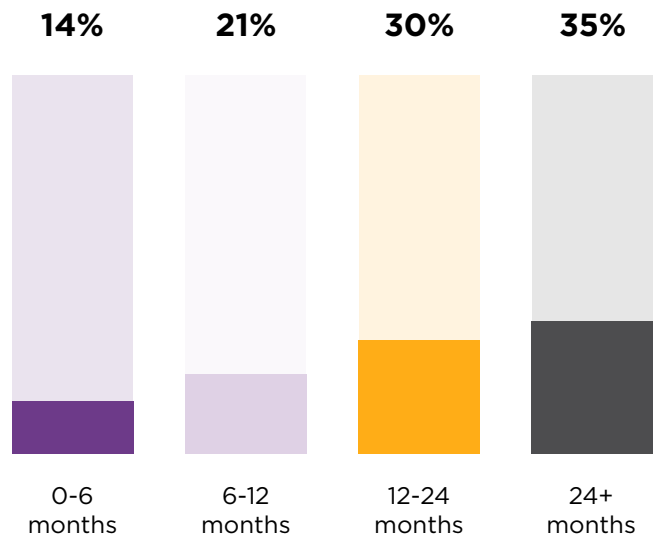
Partners

# Delegate Profile

## Attendee Role



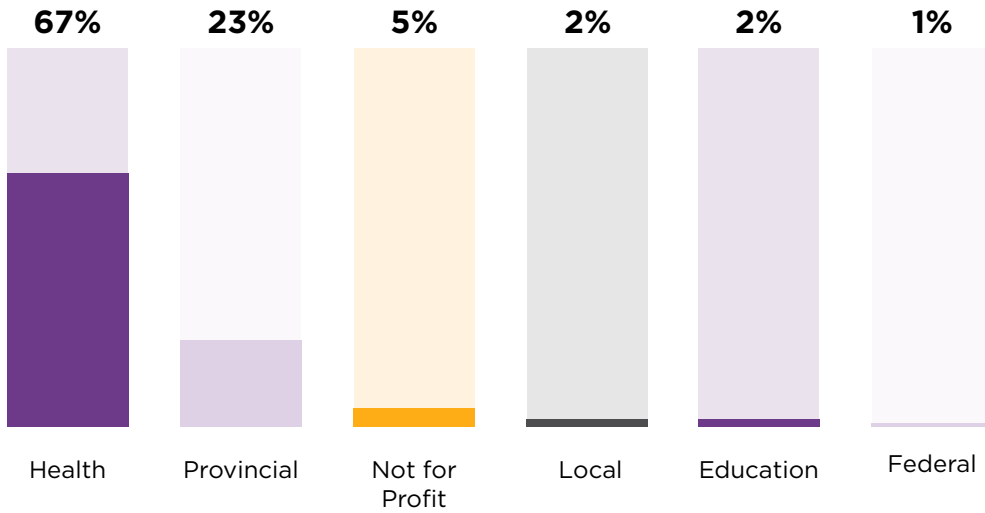
## Investment Timeframe



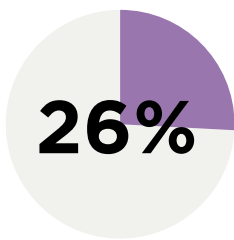
# 2024 Survey

## A snapshot of trends happening in the Canadian Public Sector

### 357 ATTENDEES PARTICIPATED IN THIS SURVEY

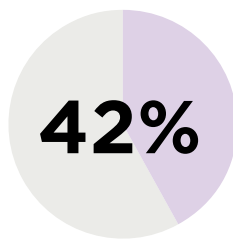


**What is your organization, department or function's top priority over the next 12-24 months?**



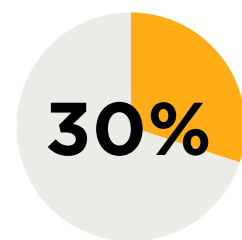
said investing in new technology and digital services

**What are the biggest barriers to building a culture of continuous innovation within your agency/department?**



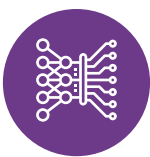
said budget constraints

**How is your agency working to overcome the talent challenge across government?**



said focusing on career paths and upskilling

### TOP 3 FOCUS AREAS



AI



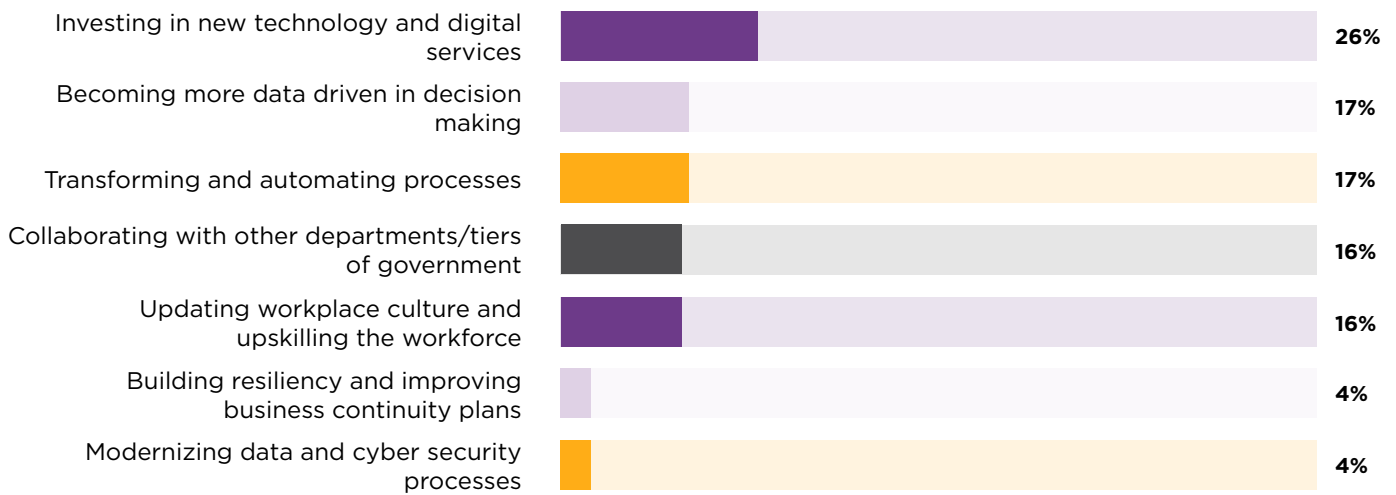
Big Data



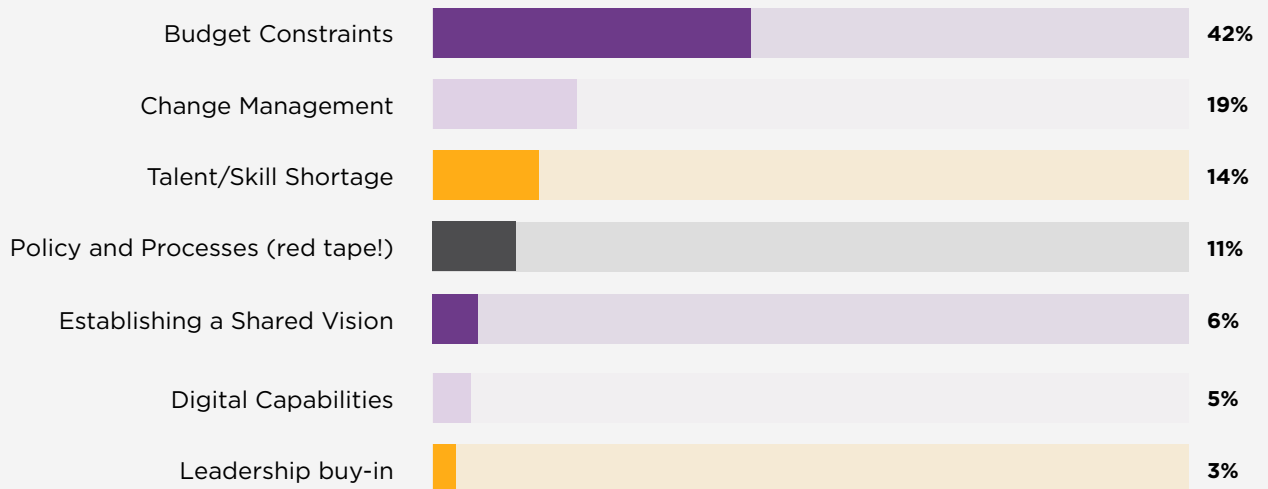
Electronic Health Record

# Poll Report

## What is your organization, department or function's top priority over the next 12-24 months?

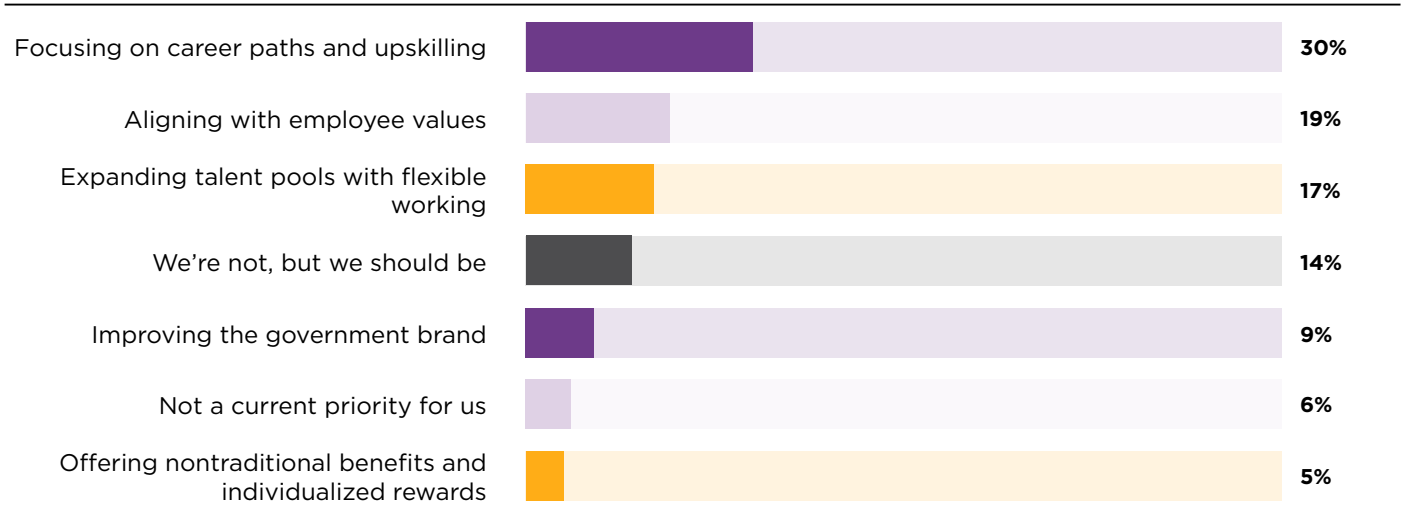


## What are the biggest barriers to building a culture of continuous innovation within your agency/department?

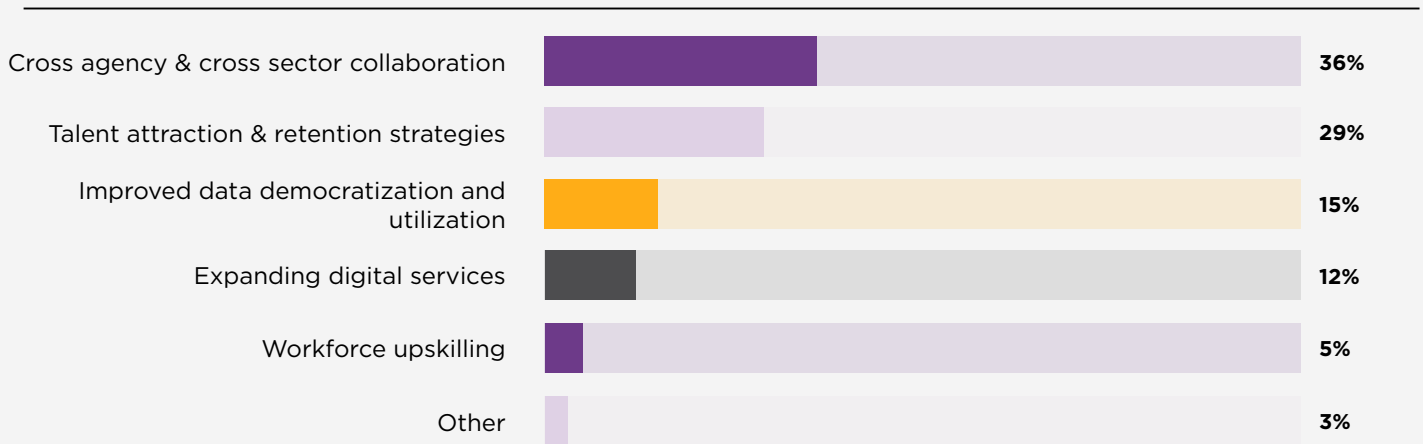


# Poll Report

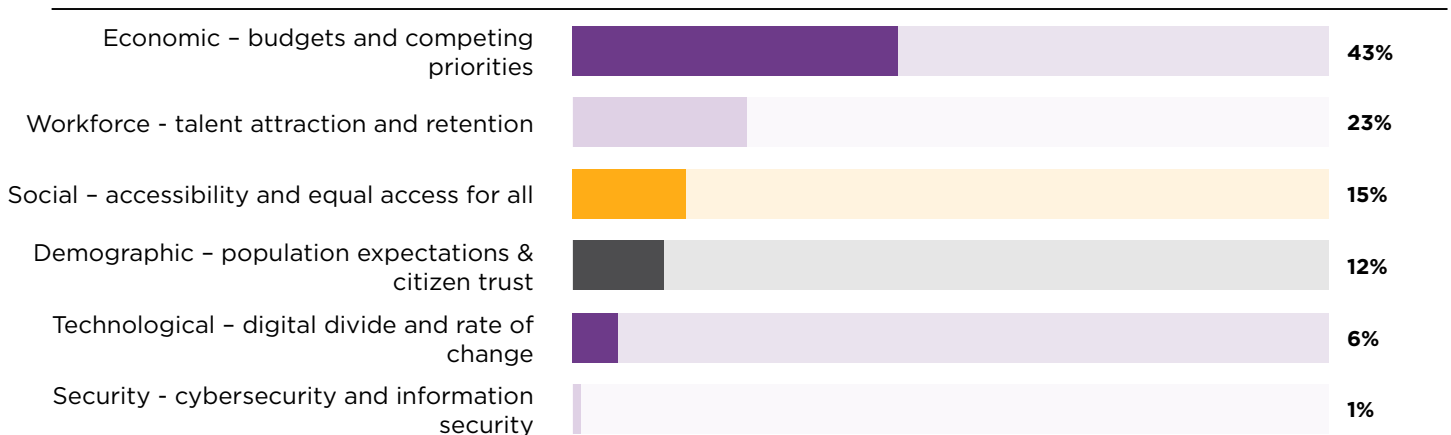
## How is your agency working to overcome the talent challenge across government?



## What do you believe is the #1 change that can help Government meet modern user expectations?



## What do you see as the biggest challenge facing the Public Sector in Ontario?



# In Attendance

## Job Titles

Advisor	Co-Chair	Director, Clinical Portfolio & Digital Strategy
Advisor, Change Management & Adoption	Commander, Communication system engineering	Director, Commercial Advisory & Strategy
Advisor, Virtual Care	Communications Coordinator	Director, Community Engagement & Growth
AM	Communications Coordinator, Redevelopment	Director, CX Integration
Analyst	Construction Infection Control Practitioner	Director, Decision Support
Application Manager	Consultant	Director, Digital Health & Support Services
Architect	Controllershship and Risk Lead	Director, Equipment Management & Planning
Assistant Manager, Public Safety	Coordinator, Quality & Patient Safety	Director, Facilities Planning & Development
Assistant Professor	Customer Experience Lead	Director, Facilities Planning and Redevelopment
Associate Vice President	CX Lead	Director, Facilities, Infrastructure and Space Management
Associate, Digital Health	Cyber Security	Director, Government Relations Western Canada
Associate, Interoperability Governance	Data Analyst	Director, Health
Buyer	Database Architect	Director, Health Information Systems, Development and Integration
Change Management and Adoption Lead	Deputy Director	Director, Innovation Ops & Strategy, INTREPID Lab
Chief Information and Security Officer	Director	Director, Interprofessional Practice and Pharmacy
Chief Privacy Officer and General Counsel	Director (Interim), Construction	Director, IPAC, Research and DEC
Chief Project Officer & Executive Director, Burnaby Hospital Redevelopment Project	Director Data and Digital health	Director, IS Infrastructure and Operations
Chief Technology and Security Officer	Director IT services	Director, IT and Digital Transformation
Chief Technology Officer	Director of Clinical Informatics	Director, IT Operations
Chief Technology Officer & Director, eCHN	Director of Digital Solutions	Director, IT Service, Strategy & Delivery
Chief, Performance and Quality/VP Operations	Director of Emergency Services	Director, Knowledge Mobilization and Strategic Relations
Clinical Applications Specialist	Director of Health Policy	Director, Nursing Practice and Education, Patient Experience and Ethics
Clinical Director - Trillium HealthWorks M site	Director of IT	Director, Operational Excellence
Clinical Director, Surgical & Maternal Child Program	Director of Planning and Programming, Capital Development	Director, Patient Engagement
Clinical Engineer	Director of Project Delivery	
Clinical Informatics Specialist	Director Operational Readiness	
Clinical Innovation Coordinator	Director Redevelopment, Facilities and Support Services	
Clinical Planner	Director, Capital & Planning Strategy	
	Director, Clinical Applications & Decision Support	
	Director, Clinical Applications and Digital Patient Experience	

## Job Titles

Director, People-Centred Care and Health Justice	Information Management Policy Assistant	Manager - Clinical Applications & Informatics
Director, Planning	Information Technology Infrastructure Architect	Manager - Commercial Strategy & Execution
Director, Planning and Design	Innovation Analyst	Manager - Facilities Planning and Space Management
Director, Product Management & Delivery	Integrated Project Director	Manager and architect of Endpoint Engineering
Director, Programs and Services	Interim Director, Clinical Informatics & Solutions Delivery	Manager and Practice Chief: PT,OT,TR
Director, Purchasing, Data Management & Decision Support	IPM	Manager Emergency Department
Director, Quality, Risk and Corporate Performance	IT Director	Manager Infrastructure & Capital Projects
Director, Real Estate, Community Capital Projects	IT Manager	Manager of Analytics
Director, Redevelopment	IT Operations Manager	Manager, Capital Programs and Standards
Director, Redevelopment Projects, West Lincoln Memorial Hospital Hospital Projects	IT Project Management	Manager, Capital Renewal
Director, Strategic Opportunities	IT Service Delivery Manager - Health	Manager, Clinical Applications & Informatics
Director, System Innovation	Lead	Manager, Communications
Director, Translational Research & Innovation	Lead - Symptom Management	Manager, Cyber and Infrastructure and Support
Executive Advisor	Lead Business Analyst	Manager, Data Management
Executive Director	Lead Change Management	Manager, Digital Health
Executive Director Planning, Design & Operational Improvement	Lead Data-Scientist	Manager, Digital Strategy and Implementation
Executive Director, Redevelopment and Chief Planning Officer	Lead Methodologist	Manager, Facilities Quality and Preventative Maintenance
Executive Director, Service Planning & Operations Readiness	Lead UX Designer	Manager, Facility Planning, Redevelopment & PMO
Executive Vice President & Chief Financial Officer	Lead, Adoption and Change Management	Manager, Infrastructure and Operations
Facilities Lead of Engineering Services	Lead, Capacity Access and Flow, Infrastructure	Manager, Patient and Family Experience
Fire Marshal	Lead, Change Management & Adoption	Manager, Patient Experience
Full Stack Developer - Product Development	Lead, Change Management and Adoption	Manager, Planning & Strategic Projects
Head of Corporate Accounts	Lead, Digital Health Innovation and Transformation	Manager, Special Projects & Operations
Health Justice Specialist	Lead, Digital Innovation and Transformation	Manager, Strategic & Integrated Quality Management
Human Factors Manager	Lead, Experience & Engagement	Manager, THP Solutions
Infection Control Construction Lead	Lead, Partner Integration	
	Lead, Quality Improvement & Integrated Care	
	Lead, UX Design	
	Maintenance and Security Manager	
	Manager	

## Job Titles

Manager, UHN Patient & Family Learning Centres	Project Director - Schroeder Arthritis Institute, Orthopaedics	Senior Director, Digital Health and Program Delivery
Manger, Operations	Project Director, Planning and Design	Senior Facilities Planner
Master of Health Informatics Candidate	Project Director, Project Horizon Early Works	Senior Human Factors Specialist
Medical Doctor	Project Manager	Senior I&IT Business Analyst
MEngCEM Candidate	Project Manager - Facilities Planning and Redevelopment	Senior Manager
MHI Candidate	Project Manager - Facilities Planning and Space Management	Senior Manager Capital Planning
MHSc Student- Corporate Care Innovations and Transformation	Project Manager, Interiors	Senior Manager of Operations, Clinical Research Services
Operational Team Leader	Project Manager, IT Redevelopment	Senior Manager REB
Past-President	Project Manager, Strategy	Senior Manager, Digital Health
Patient Experience	Project Specialist	Senior Manager, Sourcing
Patient Experience Data Specialist	Provincial Program Manager	Senior Portfolio Manager
Patient Experience Representative	Provincial Specialist	Senior Product Implementation Specialist
Pharmacy Director	Public Health Manager	Senior Program Consultant
PhD Candidate	Redevelopment Advisor	Senior Program Manager
Planning Analyst	Redevelopment Clinical Lead Operational readiness	Senior Project Analyst
Policy Analyst	Research Assistant	Senior Project Manager - Artificial Intelligence, Business Intelligence
Policy Director	Research Coordinator	Senior Solutions Architect
President & CEO	Risk Management	Senior Specialist, Change Management and Adoption
Principal	Risk Specialist	Senior Specialist, Quality & Clinical Informatics
Process Design Lead	Sector Development Officer, Life Sciences	Senior Technical Advisor
Product Manager	Senior Account Executive	Senior Underwriter
Product Manager, Clinical Research Support Systems	Senior Advisor	Senior Vice President, Real Estate Asset Contract Management
Program Director Critical Care, Emergency, Community & Rural Services	Senior Advisor, Digital Content	Senior Vice President, Redevelopment, Facilities and Retail Operations
Program Director Facilities	Senior Analyst	Site Manager
Program director, Care innovation and transformation	Senior Application Specialist	Site Manager - Capital Development
Program Lead	Senior Capital Planner	Software Architect
Program Manager	Senior Clinical Manager	Software Product Manager
Project Coordinator	Senior Communications Advisor	SOP Physician Advisor
Project Coordinator, FF&E	Senior Consultant	Sourcing Associate
Project Coordinator, Patient Experience	Senior Director	Sourcing Senior Specialist
Project Coordinator, RAC-LBP Program	Senior Director - Engineering and Plant Services	
	Senior Director, Client Engagement & Service Delivery	

## Job Titles

Sourcing Specialist	VP ICT
Specialist, Symptom Management, Oncology Nursing, Experience and Engagement	VP, CFO
Strategic Policy Advisor	VP, eHealth and Chief Information and Privacy Officer
Strategic Projects Lead	Wellness team Lead
Strategic Sourcing Specialist	
Strategy Lead	
Supervisor, Client Services	
SVP	
SVP Project Delivery	
Talent Specialist	
Team Lead Health Records	
Team Lead IS	
Team Lead, Patient Experience	
Technology Transformation Lead	
UI/UX Designer	
Vice President Care Innovations & Transformation	
Vice President Clinical Operations and Chief Nursing Executive	
Vice President of Redevelopment	
Vice President Quality & Strategy	
Vice President	
Vice President, Corporate Redevelopment & Facilities Development	
Vice President, Facilities, Operations and Capital Development	
Vice President, Facilities, Planning, Redevelopment & Support Services	
Vice President, Professional Practice, Programs, Scholarship & Chief Nursing Executive	
Vice President, Strategic Clinical Partnerships and Innovation	
VP - Finance and Chief Financial Officer	
VP Digital and Diagnostics	
VP Finance & Technology	

# In Attendance

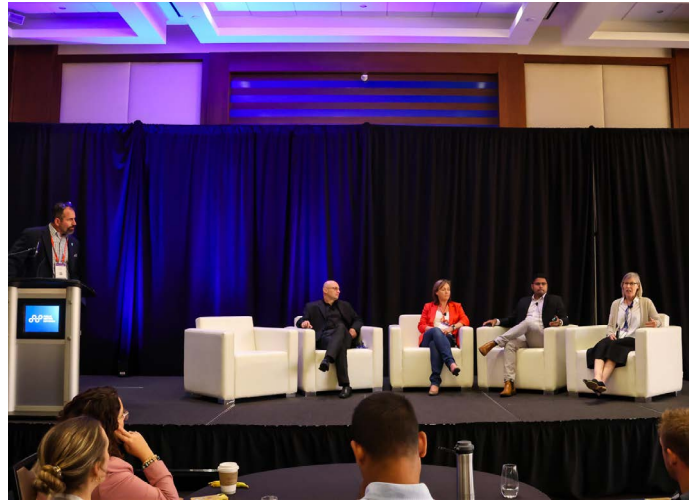
## Organizations

Alberta Health Services	Edgewood Health Network Inc.	Mt Sinai Healthcare
Altum Health	Emerging Leader Forum	Niagara Health System
Baycrest	Fraser Health	North Bay Regional Health Centre
Baycrest Center for Geriatric Care	Government of Alberta	North York General Hospital
Baycrest Geriatric Center	Grand River / St. Mary's Hospital	Ontario College of Pharmacists
Baycrest Hospital	Grand River Hospital	Ontario Health
Baycrest Org	Halton Healthcare	Ontario Health, Digital Services
Bayshore	Hamilton Health Sciences	Ontario Ministry of Health
Bayshore Health	Hamilton Health Sciences Corp.	Ontario Public Service
Bayshore Healthcare	Hawkesbury and District General Hospital	Ornge
Brightshores Health System	Hawkesbury General Hospital	Partners Community Health
Building the Future of Care, Together	Health Canada	Peter Ballantyne Cree Nation Health Services Inc.
Cambridge Memorial Hospital	Healthcare Insurance Reciprocal of Canada	Princess Margaret Cancer Centre
Canada Health Infoway	Hennick Bridgepoint Hospital - Sinai Health	Quinte Health
Canadian Institute for Health Information	Holland Bloorview Kids Rehab Hospital	Ross Memorial Hospital
Canadian Mental Health Association	Hospital for Sick Children	Scarborough Health Network
Canadian Mental Health Association, York Region	Information and Privacy Commissioner of Ontario	Scarborough Health Network Foundation
Catholic Health Association of Ontario	Infrastructure Ontario	Sick Kids
Center for Addictions and Mental Health	Innovation Scientific Economic Development	SickKids Hospital
Centralized Supply Chain Ontario	IWK Health Centre	Sigma Software group
Centre for Addiction and Mental Health (CAMH)	Kids Health Alliance	Sinai Health System
Centre for Aging + Brain Health Innovation and Baycrest Academy for Research and Education	London Health Sciences Centre	Southlake Regional Health Center
Circle of Care Sinai Health	Mackenzie Health	St. Joseph's Healthcare Hamilton
City of Toronto	McMaster University	Stevenson Memorial Hospital
Diabetes Action Canada	Michael Garron Hospital	Sunnybrook Health Sciences Centre
Digital Health Canada	Ministry of Health	Surrey Place
Durham Community Health Centre	Ministry of Labour, Training and Skills Development	The Hospital for Sick Children
eCampusOntario	Ministry of Long Term Care	The Ottawa Hospital
	Montfort Hospital	Toronto Paramedic Services
	Mount Sinai Hospital	Toronto Western Hospital
		Trillium Health Partners
		UHN Altum Health

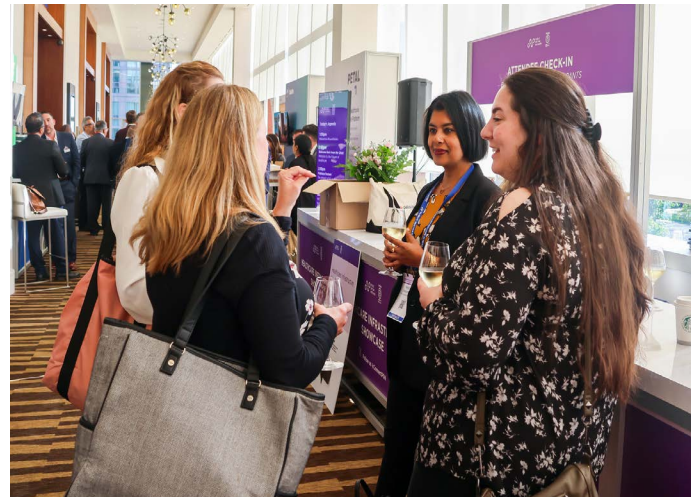
## Organizations

Unity Health Toronto
University Health Network
University Health Network - Altum Health
University Health Network (Toronto Western Hospital)
University Health Network, Toronto Western Hospital
University of Toronto
University of Victoria
Vancouver Coastal Health
VHA Home HealthCare
Village Family Health Team
Waypoint Centre for Mental Health Care
Wellington-Dufferin-Guelph Public Health
William Osler Health System
Windsor Regional Hospital
Women's College Hospital
Workplace Safety and Insurance Board
York Region

# Event Images



# Event Images



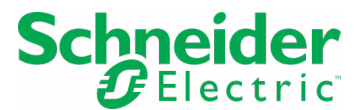
# 2024 Partners

**ORACLE**  
Health



**Deloitte.**

**PETAL**  
WHERE HEALTHCARE  
TECHNOLOGY  
MEETS HUMANITY



**AMD**

**ALTANORA**



**splunk**>  
turn data into doing™



**Dräger**



**IGEL**



# 2024 Partners



Certified



Corporation

## About Us

Public Sector Network connects government organizations across the globe.

Our mission is to give public sector professionals a single place to come together, share ideas, and get free, unlimited access to the latest information about critical topics that are transforming the government landscape.

Our government-only network helps members find relevant international content and case studies that are critical to your work and can help you save time, and money. For those who are looking to network at a deeper level, we hold insightful online and in-person events, ranging from conferences and exhibitions, to intimate training courses and forums across major cities around the world.

The Public Sector Network (PSN) is a certified B Corporation, a business that meets the highest standards of verified social and environmental performance, public transparency, and legal accountability to balance profit and purpose.

The goal of the B Corps is to accelerate a global culture shift to redefine success in business and build a more inclusive and sustainable economy.

Public Sector Network events, like the Public Sector Innovation Show, limit waste where possible. Initiatives like using reusable dishware instead of plastic disposable options and limiting paper through use of our event app are only small examples of our commitment to sustainability.

## Become a Supplier

We understand that government need to partner with private sector, but this can often be a crowded, noisy market.

Our network is designed for public sector professionals only as it maintains the credibility of our content for our government members.

In order to help our members connect with private sector, we have created Public Sector Network's Marketplace where solution and service providers can create free profiles showcasing their business. Our members can easily search for any requirement and connect directly with you.

If you want to get exposure to our ever-growing membership, then start your free page today.

→ [Set up a supplier page here](#)



**PUBLIC  
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# CONNECTING GOVERNMENT

## [WWW.PUBLICSECTORNETWORK.COM](http://WWW.PUBLICSECTORNETWORK.COM)

### **CANADA**

**P** +1 (647) 459 8904

**E** [contact@publicsectornetwork.co](mailto:contact@publicsectornetwork.co)

### **USA**

**P** +1 (510) 556 0789

**E** [hello@publicsectornetwork.com](mailto:hello@publicsectornetwork.com)

### **AUSTRALIA / NEW ZEALAND**

**P** +61 2 9057 9070

**E** [info@publicsectornetwork.co](mailto:info@publicsectornetwork.co)