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SPEAKER SPOTLIGHT

7TH ANNUAL INNOVATE VIC SHOWCASE
*DIGITAL STRATEGIES TO ELEVATE SERVICE
DELIVERY FOR VICTORIANS*



PUBLIC
SECTOR
NETWORK

Certified



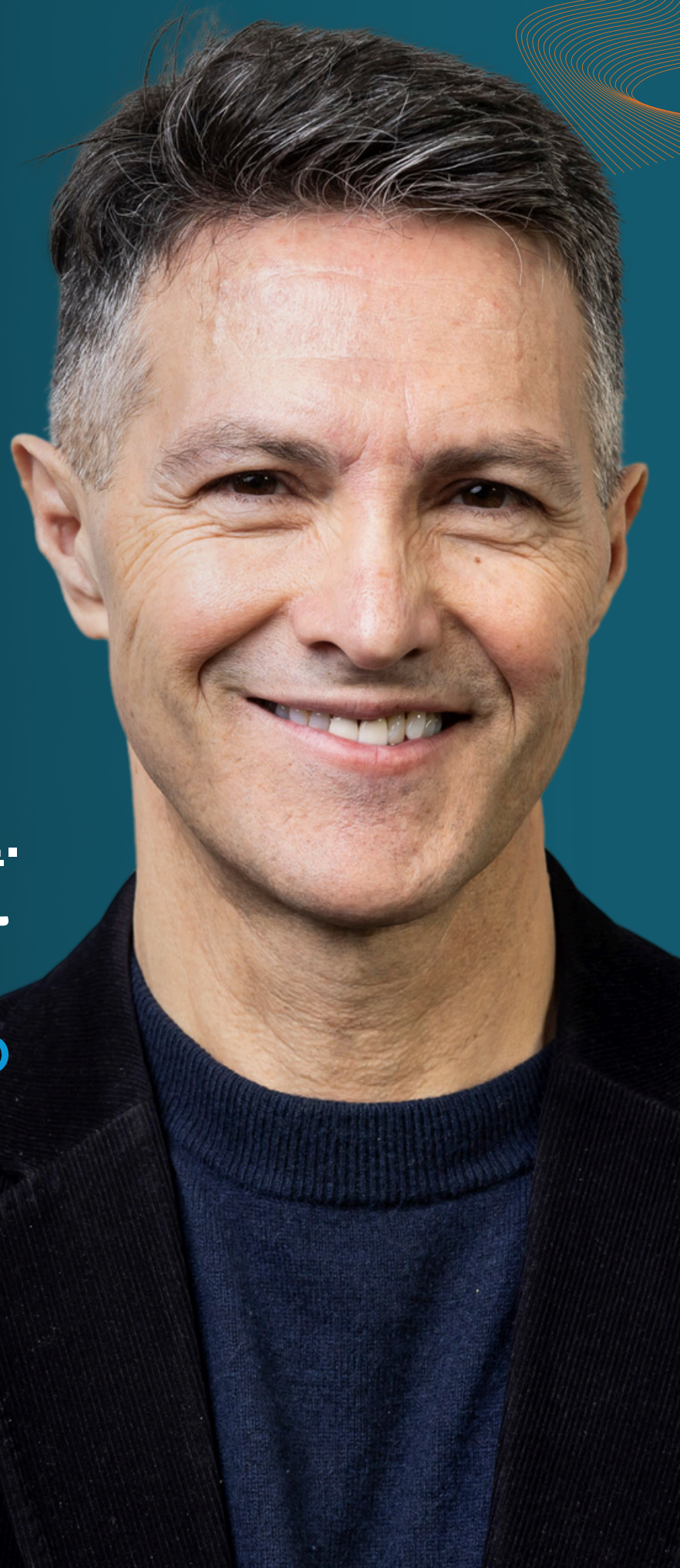
Corporation



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LAST TIME I CHECKED,
YOU DON'T GET
PRODUCTIVITY WITH PEN
& PAPER. YOU DON'T GET
PRODUCTIVITY BY
PUTTING MORE PAPER IN
THE SYSTEM. ONE OF THE
GREAT DRIVERS OF
PRODUCTIVITY IS DIGITAL.

THE HON. VICTOR DOMINELLO
CO-FOUNDER
SERVICEGEN



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INTEGRITY & TRUST IN GOVERNMENT ARE ESSENTIAL. IF WE'RE UNABLE TO EVOLVE, CHANGE, IMPROVE OUR SERVICES & ADAPT TO WHAT OUR CLIENTS USE IN THEIR DAY TO DAY BASIS, WE WILL LOSE THAT LEGITIMACY AS A SERVICE PROVIDER.

BRIGID MONAGLE
*VICTORIAN PUBLIC SECTOR
COMMISSIONER*



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INNOVATION IS AN
EXECUTION CHALLENGE.
THERE'S A LOT OF IDEAS OUT
THERE. WE'VE ALL SAT
AROUND WHITEBOARDS &
COME UP WITH THIS, THAT &
THE OTHER, BUT EXECUTING
IS REALLY THE CRITICAL
THING FOR INNOVATION, SO
THAT IT GETS OFF THE
WHITEBOARD & INTO REALITY.

STEVE BERRIDGE

CHIEF ENGAGEMENT OFFICER

MELBOURNE BUSINESS SCHOOL



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HOW DO YOU CREATE DELIBERATE SPACES & THE ENVIRONMENT TO DISCOVER, TO COLLABORATE. THAT WAS HOW WE STARTED DOWN OUR FIRST JOURNEY TO THE HACKATHON. YOU CANNOT INNOVATE STARING AT A SCREEN 9 HOURS A DAY.

FRANCES CAWTHRA
CHIEF EXECUTIVE OFFICER
CENITEX



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WE UNDERSTAND DIGITAL SOLUTIONS DO NOT SUIT ALL PEOPLE. HOWEVER, BY INTRODUCING DIGITAL PATHWAYS, PARTICULARLY OPT-IN SELF SERVICE CAPABILITIES, IT WILL CREATE CAPACITY FOR OUR IN-PERSON SUPPORT TO FLOW TOWARDS COURT, USERS WHO NEED IT MOST, THOSE WHO HAVE COMPLEX NEEDS, THOSE WHO HAVE COMPLEX MATTERS.

RICHARD HODGE

*DIRECTOR, INNOVATION
& SERVICE EXPERIENCE*

MAGISTRATES' COURT OF VICTORIA



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I'VE GOT TO USE THIS OPPORTUNITY TO SPRUIK THE INNOVATION LAB THAT WE'VE ESTABLISHED AT CENITEX. WHAT IT DOES IS CREATE A NEUTRAL ENVIRONMENT FOR ANY OF YOU TO COME IN, TEST SOME IDEAS & FAIL FAST. THERE'S NO REPERCUSSIONS.

ALEXIS EWING

*EXECUTIVE DIRECTOR
INFRASTRUCTURE SERVICES
CENITEX*



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DATA DEMOCRATISATION IS THE PROCESS OF MAKING DATA ACCESSIBLE TO ALL STAKEHOLDERS INSIDE OR OUTSIDE OF THE ORGANISATION, REGARDLESS OF THEIR TECHNICAL EXPERTISE, SO THAT ANYONE CAN USE IT TO DRIVE INSIGHTS.

SYED AHMED

*EXECUTIVE DIRECTOR,
DATA & ANALYTICS*

DEPARTMENT OF TRANSPORT



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WE REALLY NEED TO WORK ON OUR CAPACITY & ABILITY TO WORK ALONGSIDE AI. THAT JUST MEANS AS HUMAN BEINGS, WE ALSO NEED TO CONTINUALLY DEVELOP OURSELVES, UNDERSTAND WHAT'S COMING, UNDERSTAND THE TRENDS, CONTINUOUSLY LEARN & UPSKILL.

SU JELLA

DIRECTOR DATA & INSIGHTS
TENNIS AUSTRALIA



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OUR WHOLE VISION IS TO DRIVE EXCELLENCE IN ANALYTICS & DIGITAL TECH TO DELIVER WORLD CLASS HEALTHCARE. WE DO THAT BY SUPPORTING, IMPROVING & INNOVATING PROVISION OF DATA ANALYTICS, SECURE ICT, & DIGITAL HEALTH SYSTEMS FOR EVERYONE.

LANCE EMERSON

DEPUTY SECRETARY, EHEALTH
DEPARTMENT OF HEALTH



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WHAT DOES DATA MEAN FOR EMERGENCY MANAGEMENT? TO GET DATA, RELIABLY & ON TIME ENABLES ME TO GET MORE FUNDING TO BE ABLE TO PROVIDE EVEN MORE DATA OUT TO THE COMMUNITY & EMERGENCY SERVICES TO SAVE RESOURCES, SAVE MONEY & MAKE INFORMED DECISIONS.

JANET ROWE

HEAD OF EMERGENCY MANAGEMENT
DEPARTMENT OF JUSTICE &
COMMUNITY SAFETY



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DATA OPS IS A COMBINATION OF METHODOLOGIES & TECHNOLOGIES THAT ENSURE THE QUALITY & CONSISTENCY OF DATA TO FOSTER CONTINUOUS IMPROVEMENT & ADD TO BUSINESS VALUE. SO IT'S SIGNIFICANT. IT'S A COMBINATION OF AGILE PRINCIPLES, DEVOPS & THE STATISTICAL TOOLS & PROCESSES ASSOCIATED.

AGRESH DOSHI
*DIGITAL DEVELOPMENT &
SOLUTION MANAGER*
BUREAU OF METEOROLOGY



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WE CAN'T AFFORD NOT TO INVEST IN NEW TECHNOLOGIES. WE CAN'T AFFORD NOT TO BE CONSTANTLY LOOKING AT OUR SYSTEMS & PROCESSES WITH WAYS TO AUTOMATE, BUT WE MUST INVEST IN OUR PEOPLE, BECAUSE ANYTHING TO DO WITH TECHNOLOGY HAS TO BE PEOPLE-LED.

MARIJA MAHER

FORMER CHIEF OPERATING OFFICER
VICTORIAN OMBUDSMAN

