

Prioritising the Employee Experience for an Empowered and Future Ready Workforce

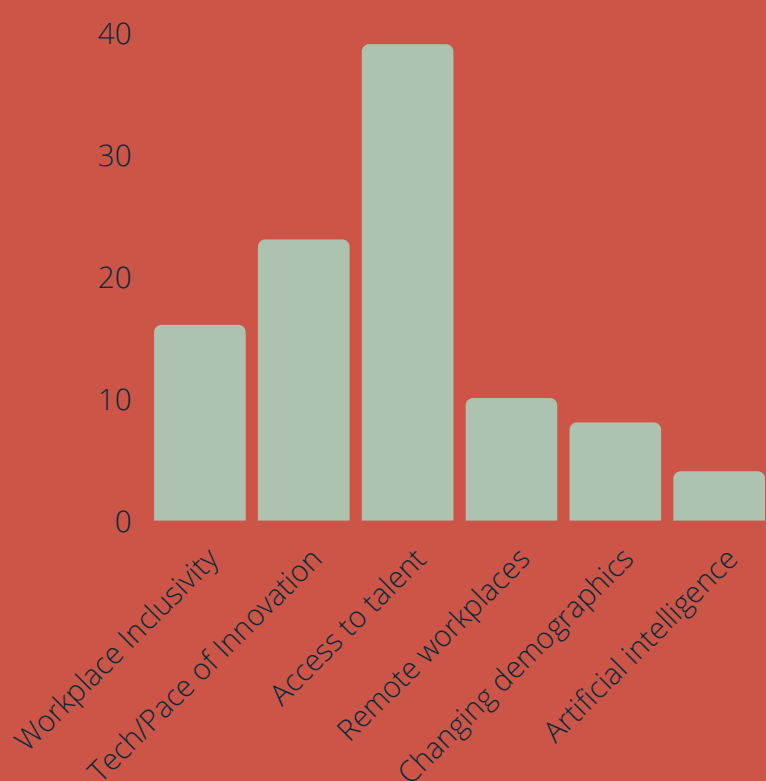
Building a more connected and resilient public sector workforce

The Talent Challenge

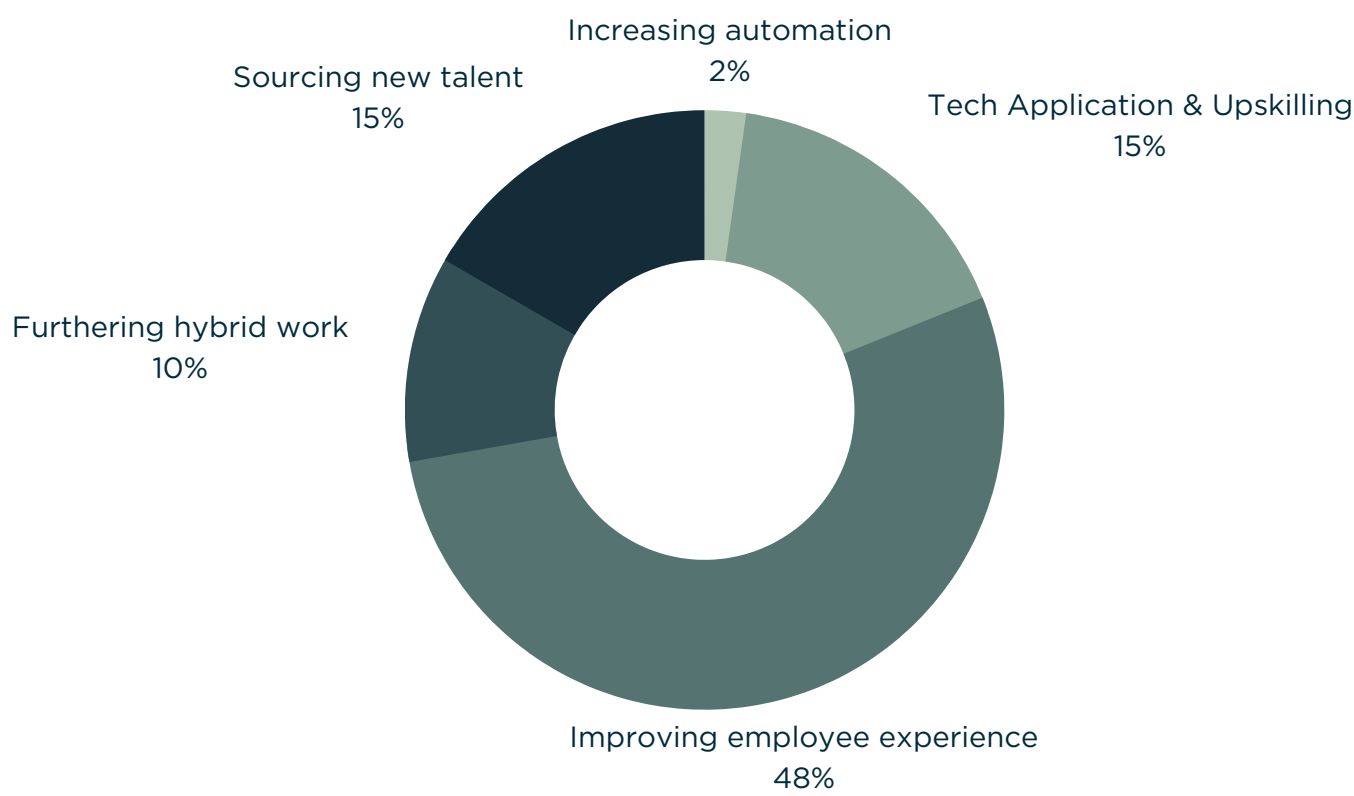
Placing People at the Heart of Innovation

The public sector workforce is in a state of continuous transformation. From hybrid working to digital enhancements and shifting employee priorities, workplace transformation is more than just a buzz word, and the rate of change is increasing rapidly.

Delivering a dynamic employee experience has become key in the public sector, with an average of 38% of government HR professionals across Australia and New Zealand citing access to talent as the greatest challenges with regards to creating the future workforce.



Targeting the Employee Experience



Cementing the Connection Between an Organisation's Success and its Employee Experience

Improving employee engagement as well as the overall employee experience is emerging as the number one priority for government departments today. *Forbes* found that companies known for having an exceptional customer experience have 60% more engaged employees.

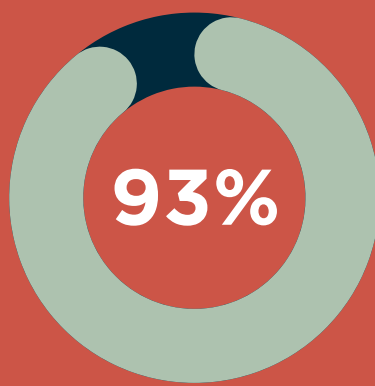
With 77% of Australian public sector respondents citing employee experience as their main focus for the next 6-18 months, dedicating time, budget, and resources to the employee experience impacts both customer experience and ROI.

Modern and Agile

Supporting People with Strong HR Frameworks

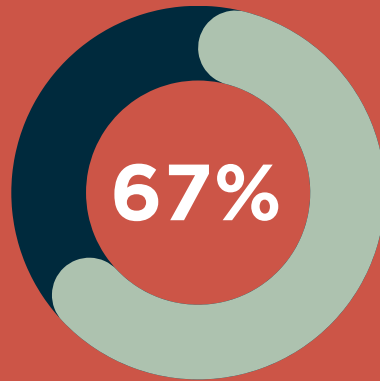
Rapid change, the shifting technological landscape and accelerated demand for skills and talent have all impacted, and continue to impact, the government workforce across Australia and New Zealand.

According to *Mckinsey* research Having the right frameworks and processes in place is key to tackling many of the emerging and ongoing challenges HR professionals face, including recruiting the right people, growing internally through learning and development and ensuring leadership and performance is of the highest standard expected by citizens.



93% of CHRO are prioritising agility and fluidity enablement

67% of CHRO are organising around the employee experience



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